

QUEEN EDWARDS

2757 Kipling Avenue,
Etobicoke, ON M9V 4C4

(647) 640-5899

queenedwards123@gmail.com

PERSONAL SUPPORT WORKER

Professional -Compassionate- Patient

HIGHLIGHTS OF QUALIFICATIONS

- A friendly and caring PSW focused to client centered care
- Hold a Certificate as a Personal Support Worker and valid CPR and First Aid
- Experienced with providing daily hygiene, dressing and feeding respecting clients dignity with a kind disposition and physically-fit and experienced with Hoya lifts
- Daily living and supporting participation in recreational and therapeutic activities
- A strong sense of empathy always ensuring respect and dignity of client
- Strong communicator with proven ability to meet the diverse needs of clients exercising sensitivity, tact and diplomacy and an active listener
- Effectively communicate with client, family, and team members in a respectful and positive manner

PERSONAL SUPPORT WORKER EXPERIENCE

Staffy Health

2023 - Present

- Experienced with providing daily hygiene, dressing and feeding respecting clients dignity
- Experienced with housekeeping chores such as: laundry, tidying rooms
- Energetic, flexible and healthy individual with ability to lift 50 lbs
- Proven ability to work independently while adhering to all safety requirements and understanding of the Occupational Health and Safety Act and its regulations
- Effective problem solver with ability to work in a team environment committed to professionalism coupled with a strong work ethic
- Detail oriented with the ability to multi-task in a fast paced environment

PERSONAL SUPPORT WORKER Tamec care staffing April. 2022-Jan. 2023

- Sound knowledge of principles and processes for providing residents, personal services with proven ability to meet and exceed quality standards
- Followed care plan as per the requirement to care
- Cleaned client homes
- Maintained client confidentiality at all times

PROFESSIONAL EXPERIENCE

PSW Intern Revera, Humber Valley Terrace,

Sep. 2019 – Nov. 2019

- Assisted residents with day-to-day hygiene and assisting at mealtimes or feeding when necessary
- Participates as a member of multi-disciplinary team, providing resident information to aid in development of care plans
- Reports incidents to Nurse Manager or RN any disruptive behavior, cognitive impairment or mental health challenges
- Caring for a person or a family during periods of illness or recovery
- Performing housekeeping chores like cleaning and tidying the client's room or house, changing beds and doing laundry
- Helping the client sort out their medication and ensure they take it as per the instructions
- Spending time with the client
- Leading clients in exercises to ensure they maintain their strength and working towards recovery

EDUCATION

- **Personal Support Worker Certificate**, Albion Learning Centre, Toronto, ON 2019 ▪
Grade 12 High School, Westview Centennial Secondary School, Toronto, ON 2014

PROFESSIONAL DEVELOPMENT

- **Certified in First Aid and CPR**
Canadian Red Cross
Mask fit