

Monsurat Katibi

112 Hollywood Court,  
Cambridge, N1R OC7 (CA)

ronzzyk2011@yahoo.com

4373883463

## PROFESSIONAL SUMMARY

## PROFESSIONAL SUMMARY

Highly compassionate and dedicated Direct Support Professional with over 3 years of experience providing exceptional care to individuals with intellectual and developmental disabilities. Throughout my career, I have

demonstrated unwavering commitment to ensuring the comfort, safety, and well-being of my patients. I possess a deep understanding of the unique challenges faced by individuals with intellectual and developmental disabilities and strive to create an inclusive and supportive environment that fosters their personal growth and independence.

With a proven track record of delivering personalized care, I have developed strong skills in assisting with daily activities, promoting social integration, and enhancing the overall quality of life for my patients. I possess a

natural ability to connect with individuals of diverse backgrounds and abilities, building trusting relationships and creating a sense of belonging.

My extensive experience in both home and hospital settings has equipped me with a comprehensive understanding of the physical, emotional, and social needs of individuals with intellectual and developmental disabilities. I am well-versed in implementing personalized care plans, administering medication, managing challenging behaviors, and maintaining a safe and nurturing environment.

As a direct support professional, I pride myself on my exceptional interpersonal and communication skills. I am adept at actively listening to my patients' concerns, advocating for their needs, and collaborating with families, healthcare professionals, and interdisciplinary teams to ensure the highest standard of care. I approach my work with empathy, patience, and a genuine passion for making a positive difference in the lives of those I support.

## CERTIFICATIONS

- Canadian Food Handler  
Certificate

- CPR/First Aid Certificate

- PSW Certificate

- Police Clearance  
Certificate (Canada)

- Hand Hygiene Certificate

- PPE Training Certificate

- WHMIS Certificate

- M95 Mask Certificate

## EMPLOYMENT HISTORY

PSW/DSP, Indiana Mentor,  
Indianapolis, Indiana

Mar. 2018 - Feb. 2022 |

Contact: 317-581-2380

During my tenure at Indiana Mentor, a reputable organization specializing in providing care to individuals with intellectual and developmental disabilities, I served as a dedicated PSW/DSP. In this role, I was responsible for delivering direct care to patients, ensuring their comfort, safety, and overall well-being.

Working closely with individuals with diverse abilities, I implemented personalized care plans tailored to meet their unique needs. This involved assisting with activities of daily living,

such as bathing, dressing, grooming, and medication management. I prioritized their physical and emotional comfort, while promoting their independence and self-sufficiency.

One of my key strengths is creating an environment that fosters independence and support. I encouraged individuals to participate in decision-making processes and facilitated opportunities for skill development and community engagement. By promoting their autonomy and self-confidence, I witnessed remarkable improvements in their overall quality of life.

Collaboration and effective communication were crucial aspects of my role at Indiana Mentor. I maintained open lines of communication with interdisciplinary teams, families, and healthcare professionals to ensure a holistic and coordinated approach to patient care. Regularly documenting observations and progress, I contributed valuable insights to the treatment planning process and supported evidence-based decision-making.

PSW/DSP, Indiana Mentor,  
Indianapolis, Indiana

Mar. 2020 - Feb. 2022 |

Contact: 317-471-0750

Building upon my previous experience at Indiana Mentor, I continued to provide compassionate support and assistance to individuals with intellectual and developmental disabilities. Recognizing the uniqueness of each individual, I offered personalized care and attention to meet their specific needs.

During this period, I further honed my skills in promoting independence, implementing behavior management strategies, and providing emotional support. I facilitated

therapeutic activities to enhance socialization, cognitive skills, and overall well-being. By establishing trusting relationships and demonstrating empathy, I helped individuals overcome challenges and achieve their personal goals.

PSW, Spectrum Health

November 2022 - Present

In my current role at Spectrum Health, a leading healthcare organization, I continue to provide high-quality personal support to patients with a focus on addressing their physical and

emotional needs. This includes assisting with personal care, monitoring vital signs, administering medication, and coordinating with healthcare professionals to ensure comprehensive care delivery.

I take great pride in my ability to create a warm and nurturing environment that promotes patient comfort and dignity. By actively listening to patients' concerns and preferences, I tailor my care approach to meet their unique requirements. This individualized attention not only enhances their physical well-being but also contributes to their emotional and mental wellness.

PSW, Bayshore Home  
Health

February 2023 - Present

At Bayshore Home Health, a renowned provider of home healthcare services, I continue to deliver exceptional care as a PSW. Working closely with patients in the comfort of their own homes, I provide assistance with daily activities, including personal hygiene, meal preparation, medication management, and mobility support. By ensuring a safe and comfortable environment, I help individuals maintain

their independence and improve their overall quality of life.

## Continuing Education and Certifications

Throughout my career, I have remained committed to enhancing my knowledge and skills to deliver the highest standard of care. I have completed various certifications, including Canadian Food Handler, CPR/First Aid, PSW, Dementia, Police Clearance Certificate (Canada), Hand Hygiene, PPE Training, WHMIS, and M95 Mask

## EDUCATION

Burnhamthorpe Collegiate  
Institute, Toronto, Ontario

PSW Certification in  
Medicine | September 2022 -  
February 2023

## ADDITIONAL SKILLS

- Excellent interpersonal and communication skills, fostering positive relationships with patients, families, and colleagues.
- Strong attention to detail and ability to follow care plans accurately.

- Proficient in providing personal care, medication administration, and assistance with mobility.

- Knowledgeable in implementing therapeutic activities and supporting patients' mental and emotional well-being.