

Komal Patel

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Professional Summary

Compassionate and dedicated Personal Support Worker (PSW) student with hands-on experience supporting seniors in a retirement home setting. Proven ability to provide respectful, empathetic, and client-centered care. Currently working at Amica Retirement Home, gaining valuable experience interacting with elderly residents and assisting with their needs. Seeking a PSW position in a long-term care home, retirement home, or community setting to contribute to the well-being and dignity of clients.

Education Personal Support Worker Certificate

[Mohawk College], [Hamilton, ON]

Certifications

- CPR & First Aid certificate
 - WHMIS Certification 2015
 - Food Handling Certificate
 - N95 Mask Fitness Certificate
 - AODA Certificate
 - Gentle Persuasive approaches (GPA certificate)
 - Vulnerable Sector Check
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Professional Experience Server

Amica Retirement Home – [Dundas, ON] [February 2024] – Present

- Provide courteous and timely meal service to senior residents in a safe and respectful manner
- Build positive relationships with residents by maintaining a friendly and empathetic approach
- Observe residents' behavior and communicate any concerns to supervisory staff
- Support overall resident satisfaction through collaboration with dietary and care teams
- Demonstrate strong teamwork and flexibility in a fast-paced environment

Housekeeper

Amica Retirement Home – [Dundas, ON] [February 2024] – Present

- Perform daily cleaning tasks including dusting, vacuuming, and sanitizing bathrooms and kitchens.
- Ensure rooms meet safety, hygiene, and presentation standards.
- Manage laundry duties including sorting, washing, ironing, and organizing linens.
- Restock toiletries, cleaning supplies, and room amenities.
- Respond promptly to guest or resident requests to maintain satisfaction.

[PSW Student Placement]

PSW Student – [Ressam gardens] [long-term Care]– [Hamilton, ON] [Mar 2025- Apr 2025]

- Assisted residents with daily living activities including hygiene, mobility, and meal support
- Maintained accurate documentation of care provided and changes in resident condition
- Promoted independence while ensuring safety and emotional comfort
- Practiced infection control and privacy/confidentiality standards consistently

[PSW Student Placement]

PSW Student – [St. Joseph's villa] – [long-term Care] [Dundas, ON] [Jun 2025- Aug 2025]

- Assisted residents with personal hygiene, mobility, repositioning, transferring, lifting, and meals
 - Provided companionship and emotional support
 - Monitored and reported changes in residents' conditions to nursing staff
 - Ensured a clean, safe, and comfortable living environment
 - Supported residents with recreational and therapeutic activities
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Key Skills

- Client-centered care
- Communication & interpersonal skills
- Cultural sensitivity & empathy
- Time management & multitasking
- Personal hygiene & ADL support
- Team collaboration
- Confidentiality & professionalism

Languages

- English – Fluent

Availability

Flexible availability including weekdays, weekends and evenings. Willing to work in community, retirement, or long-term care settings.

Official Document Cover Page

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has awarded this
Ontario College Certificate
to

KOMAL BABUBHAI PATEL

upon successful completion of
PERSONAL SUPPORT WORKER



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AFFIXED AT HAMILTON, ON

October 16th, 2025

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