

Veronique Mutombo

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HIGHLIGHTS OF QUALIFICATIONS

- ✓ Bilingual: fluent in French and English – oral and written
- ✓ Driven Registered Practical Nurse with over (3) years of experience with patients within Med/Surg & Emergency
- ✓ Extensive experience in Patient Care Assessment, Medical Administration
- ✓ Proven ability to deliver comprehensive patient care while completing tasks according to patients' needs
- ✓ Dedicated to continually innovate & improve patient outcomes in Med/Surg & Emergency departments
- ✓ Advanced Cardiac Life Support Certification (ACLS)
- ✓ Registered Practical Nurse with the College of Nurses of Ontario (CNO) & Association of New Brunswick Licensed Practical Nurses (ANBLPN)
- ✓ Proven nursing management and leadership skills; primarily in administration and Health care

PROFESSIONAL WORK EXPERIENCE

CHALEUR REGIONAL HOSPITAL

December 2023 – February 2024

Health Care Contractor – Travel Nurse

- Operated within the Med/Surg. Department
- Assisted patients with healing & recovery after surgery by closely monitoring & caring for wounds, answering questions & educating concerning continued care strategies
- Answered questions and educated patients and their families on surgical procedures and post-surgery care
- Maintained records of each patients' condition, reaction to drugs, treatments and significant incidents, for communication of above to the charge-nurse or physicians

LIGHT OLIVE CARE

September 2022 – Present

Health Care Contractor – Director of Wellness

- General nursing responsibilities and management consulting
- Liaison between Ontario Public Health and Retirement Homes
- Advising and Ensuring the compliance of medical establishments in accordance with the Ministry of Retirement Home's guidelines
- Director of Wellness & Compliance in retirement residential homes throughout Ontario
- Mitigating medical matters with POAs, physicians, LHIN, and pharmacists
- Travelling Nurse since June 2022

NIAGARA HEALTH SYSTEM (SRT)

September 2021 – April 2022

Med/Surg. & Emergency Department – Registered Practical Nurse

- Shift exchanges and report-taking
- Completed and ensured patients' clinical care assessments, care/service plans and documentation
- Prioritized nursing tasks & assignments, and accurately reported patient status'
- Assessed patient needs, prioritized treatment, maintained patient flows & assisted physicians with non-invasive procedures
- Assisted patients with healing & recovery after surgery by closely monitoring & caring for wounds, answering questions & educating concerning continued care strategies
- Updated charts throughout shifts with current, accurate information to maintain strict recordkeeping standards
- Implemented and evaluated the effectiveness of the care/service plans and made changes as required
- Maintained records of each patients' condition, reaction to drugs, treatments and significant incidents, for communication of above to the charge-nurse or physician.
- Initiated the Electronic Medical Record (EMR) of the patient visits, purposes, history and health care needs via the 24-hour-check policy; Record patient vitals and prepare patient and room for examinations
- Ensured the accuracy of MAR-hardcopies reconciliation of night-shifts

Med/Surg. & Emergency Department – Registered Practical Nurse

- Completed and ensured patients' clinical care assessments, care/service plans and documentation
- Assisted patients with healing & recovery after surgery by closely monitoring & caring for wounds, answering questions & educating about continued care strategies
- Responded to and managed significant changes in residents' conditions and/or medical emergencies; provided emergency first aid
- Provided direct resident care and medication/treatment administration and document care in compliance with regulatory standards, policies, and procedures
- Implemented and evaluated the effectiveness of the care/service plans and made changes as required
- Maintained records of each patients' condition, reaction to drugs, treatments and significant incidents, for communication of above to the charge-nurse or physician.
- Initiated the Electronic Medical Record (EMR) of the patient visits, purposes, history and health care needs; Recorded patient vitals and prepare patient and room for examinations.

SAINT ELIZABETH HEALTH CARE

November 2018 – August 2020

Nephrology & Nursing Administration – Registered Practical Nurse

- Completed client admissions as by community & company policies
- Acted as a point of contact between clients and LHIN care coordinator/manager as well as Personal Care Specialists such as infectious disease doctors, vascular surgeons, oncologists, etc.
- Advocated and recommended in-home services for clients after a thorough assessment
- Documented client progress and updated MDs on the status of patients
- Provided clients with aid regarding respective PD catheters/CCP and PD Catheter exist sire dressing change; while simultaneously working collaboratively with members of the inter professional team(s) to improve lives and health of patients in a variety of medical contexts and settings. Instructed clients how to safely complete an exchange, run a cycler, and order supplies.
- Frequently travelled to client residences and schools throughout the community
- Provided constant health teachings to kids as well as adults to promote independence and healthy living lifestyles

COMMUNITY CARE ACCESS CENTRE/ PARAMED

December 2017 – July 2020

General Nursing, Pre-& Post Chemo – Registered Practical Nurse

- Received patient referrals from Community Care Access Centre
- Completed patient head to toe assessments, vital signs, client monitoring
- Completed admission processes including medication reconciliation, ABPR (arterial brachial pressure index), IV care and pumps and initiate monofilament test, wound assessment, wound care and client health teaching
- Administered medication and injections (subcutaneous and intramuscular), initiate and maintain IV cadd pump, , elastomeric pump, picc care and dressing change) as well as trouble shooting when necessary
- Inserted and maintained catheters (indwelling, super pubic, intermittent and in and out catheters using sterile techniques) as well as patient health teaching
- Provided general drain care including pleurex drain, skin assessment, signs and symptoms of infection, dressing changes using sterile techniques, Negative Pressure Wound Therapy and health teaching
- Electronic documentation using Gold/Procura and some knowledge of MediTech
- Reviewed discharge instructions and education given to patients and family members and provide relevant community resources
- Provided Pre and Post Chemo Care (hydration, administering Neupogen and Methylprednisolone/SoluMedrol as well as deaccessing port cat, disconnecting and dressing changes
- Assisted wound specialist Physician with patient care once debridement is complete with dressing wounds as ordered

- Collaborated with other team members including physicians, social workers, Bayshore Pharmacy, specialists, Guelph General Emergency Department and other hospitals in South Western Ontario
- Communicated with other team members and nursing staff to ensure patient care is completed properly and efficiently
- Conducted scheduling for clients who had infected wounds with corresponding specialists
- Provided clients with aid regarding respective PD catheters/CCP and PD Catheter exist sire dressing change; while simultaneously working collaboratively with members of the inter professional team(s) to improve lives and health of patients in a variety of medical contexts and settings. Instructed clients how to safely complete an exchange, run a cyclor, and order supplies.

PARAMED HOME CARE, Guelph, ON

April 2016 - Nov 2017

Personal Support Worker

- Assisted clients with daily living routines, check client health status and updated any changes to client's files and inform assigned supervisor/nurses
- Medication administration for clients with meds kept in locked cabinets, blood-glucose level testing, ensure that clients are in good health and well nourished (I.e. food, clothing, bathing) and complete shift report at the end of my shift
- Travelled within Guelph, Rockwood, Fergus, Erin, Hills burgh, Mini Lakes, Puslinch and surrounding areas to provide home-healthcare services to, adult and elderly patients diagnosed with chronic/terminal conditions, convalescing from surgical procedures or recovering from serious illnesses and injuries
- Was responsible for responding to emergency phone calls from clients, optimized wellness levels of medically fragile elderly, provide respite care through retirement homes/ residence as a Personal Support Worker with geriatric experience, understanding and commitment to patient and family centered care
- Assessed emergency situations to determine whether further healthcare responders are needed, prepping clients in emergency situations with necessary documents or medications for healthcare responders, and informing them about client's history and needs

OAKVILLE TRAFALGAR MEMORIAL HOSPITAL, Oakville ON

Jan 2015 - April 2015

Practical Nurse Internship

- Head to toe assessments, medication administration including subcutaneous needles, random blood glucose testing
- Electronic documentation using MediTech, complete care of two assigned patients and giving and receiving verbal report, complete Braden Skin Assessment on assigned patient, completes shift report at the end of my shift

TRILLIUM HEALTHCARE CENTRE, Mississauga ON

Aug 2014 - Dec. 2014

Practical Nurse Internship

- Head to toe assessments, time management and organization and complete care of one assigned patient
- All ADLs including repositioning patient every two hours, medication administration including subcutaneous injections
- Electronic documentation and giving and receiving verbal report

EXTENDICARE GEORGETOWN, Georgetown ON

May 2014 - Aug. 2014

Practical Nurse Internship

- Assisted clients with ADL, personal care, wound dressing, assist with feeding, performed complete set of vital signs
- Promoted a safe environment for clients and healthcare workers
- Respects client's decision and rights, and collaborate with the nursing care team
- Respectful of the diverse health status, diagnosis, experience, beliefs, and health practices

SHELBURNE RESIDENCE, Shelburne, ON

Feb. 2014 - Apr. 2014

Personal Support Worker

- General morning care and laundry collection
- Escorted clients to breakfast, portioning, serving, and feeding clients
- Washed and cleaned clients and escorting to lounge or back to their rooms
- Operated mechanical lift
- Assisted clients with bathing and personal hygiene
- Assisted with priority clients, keeping them comfortable, wiping their foreheads,
And providing continued conversation and companionship

EDUCATION AND TRAINING

Membership with the ANBLPN	2024 – Present
Membership with the RPNAO & CNO	2017 – Present
ACLS PROVIDER Heart & Stroke, Mississauga, ON	2024 – Present
First Aid/CPR-BLS Provider Heart & Stroke, Mississauga, ON	2024
Review Course for Practical Nursing Toronto School of Health, Toronto	April 2016 – May 2017
Practical Nursing Program Georgian College, Orangeville, ON	2015
Work Smart Certification Ministry of Health	2014