

STELLA OLAYEMI

North York, ON | 647-656-7764 | olayemistella96@gmail.com

PROFESSIONAL SUMMARY

Compassionate Direct Support Worker (DSW) with a Developmental Services Worker diploma and hands-on experience supporting adults with developmental, mental health, and behavioral needs. Skilled in crisis prevention, verbal de-escalation (CPI certified), person-centered care, and community integration. Committed to promoting independence, dignity, and meaningful participation in inclusive residential and community settings.

CORE COMPETENCIES

- Trauma-Informed Care
- Crisis Prevention & Verbal De-escalation (CPI Certified)
- Person-Centered Support & Activities of Daily Living (ADLs)
- Health Monitoring
- Infection Prevention & Control (IPAC)
- Documentation & Reporting
- Behavioral Support Plans (BSP) Implementation
- Medical Reminder & Appointment Support
- Community & Recreational Engagement
- Professional Boundaries & Ethical Practice
- Collaboration with Team, Families & Community Partners

CERTIFICATIONS

- Developmental Services Worker (DSW) Diploma
- CPI – Non-Violent Crisis Intervention
- Adult/Child/Infant CPR, First Aid & AED
- Infection Prevention & Control (IPAC)
- Food Handler Certificate
- WHMIS 2015
- Worker Health & Safety Awareness
- AODA Certification
- Ontario Human Rights Code (OHRC)
- Health & Safety Responsibilities

PROFESSIONAL EXPERIENCE

DSW Practicum – UMS Healthcare, North York, ON (Jan 2025 – Dec 2025)

- Supported adults with complex needs using Behavioral support plans and trauma-informed approaches.
- Using person-centered approaches to daily support.
- Applied CPI verbal de-escalation techniques to respond to behavioral incident.
- Maintained documentation including client observations and progress notes.
- Maintained hygiene, safe living spaces in compliance with infection control practices standards.
- Facilitated skill-building, social, and recreational activities.

Clinical Support Worker – Eniosa Community Health Center, Nigeria (October 2020 – May 2021)

- Assisted patients with ADLs and mobility in a community health setting.
- Recorded temperature and oxygen saturation observations.
- Escalated medical concerns promptly to supervising nurses.
- Maintained hygienic care spaces aligned with infection control protocols.

Health Support Volunteer – Compassionate Recovery Center, Ibadan (June 2019 – February 2020)

- Supported residents with personal care and structured daily routines.
- Assisted during intake and orientation of new residents.
- Observed and reported behavioral or health concerns early.
- Assisted with meal service and cleanup.
- Maintained safe and clean shared spaces.

Special Needs Support Assistant – Alba Home School, Nigeria (August 2022 – July 2023)

- Provided one-to-one support for individuals with cognitive and behavioral challenges.
- Responded calmly to behavioral escalation using non-violent techniques.
- Assisted with personal care, ADLS, and daily skill-building activities.
- Documented behavioral observations and progress updates.

Availability

Available full-time, including evenings and weekends.