# Soraya Pustam

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### **Professional Summary**

To obtain Full Time employment as a Registered Practical Nurse.

Willing to relocate: Anywhere

### Work Experience

#### **Health & Wellness Supervisor**

Verve Senior Living-Toronto November 2024 to Present

- Completes pre-move-in and ongoing assessments on the health and wellness needs of individual residents and makes recommendations to the appropriate departments/parties/General Manager, as necessary, regarding an individual's suitability for residence and their needs. Stays up-to-date on services provided and works with residents and their families to meet the residents' needs.
- Ensures the resident's file is established, with proper documentation and safe practices related to medication administration processes.
- Organizes a plan of care to promote resident independence based on legislation
- Updates residents' plan of care every 6 months (or as required)
- Complies with the Occupational Health and Safety Act, Workplace Safety and Insurance Act, and Workplace Hazardous Material Information Systems. This includes recognizing health and safety hazards, reporting incidents, fulfilling responsibilities under the applicable legislation, as well as participating in inservices and fire drills. Implements and ensures infection prevention control protocols are being followed
- Participates and contributes during the operations meeting.
- Completes all required mandatory training/education.
- Builds internal and external relationships with residents, other departments, families, hospitals, government departments, etc. Advocates, collaborates and empathetically communicates with these groups to ensure optimal wellness outcomes are achieved.
- Works in conjunction with Sales and Marketing to raise awareness about the residence and services provided.
- Performs other related tasks as delegated by the Health & Wellness Manager and General Manager

#### **Director of Clinical Care**

Southbridge Care Homes-Pickering, ON, CA January 2020 to March 2024

- \* Assisting the DOC in overseeing the Nursing Department
- \* Preparing and Submitting HINF
- \* Reviewing the HPG portal approving eligible LTC Homes applications
- \* Overseeing the homes internal Fall Prevention Management program
- \* Preparing and completing Compliance Action Plans post MOHLTC visits
- \* Staff Education
- \* Overseeing the Surge Learning and 24/7 Education Portal

- \* Audits PPE, Meal Service, Medication
- \* Reviewing Pharmacy Portal
- \* Initiating investigations regarding complaints
- \* Completing of CIR's when needed

#### Experience

#### **Registered Practical Nurse**

Source Momentum Health Care March 2019 to April 2020

- \* Medication Administration
- \* Vital Signs
- \* Documentation in the Point Click Care System
- \* Post Fall Assessments
- \* Initiating Head Injury Routine
- \* RAI MDS Coding

#### Experience

### **Resident Services Coordinator/Registered Practical Nurse**

Orchard Villa Long Term Care-Pickering, ON, CA December 2018 to December 2019

- Medication Administration
- RAI-MDS Assessments
- Post Fall Asssessments
- Medication Reconciliation
- Liason with CELHIN regarding eligible applicants for LTC placement
- Assist with new admission of residents
- Assist with Internal Transferring of Residents
- Ensure home areas are adequately staffed

#### Experience

#### **Personal Support Worker**

Orchard Villa LTC-Pickering, ON, CA September 2018 to December 2018

- \* Assisting residents with ADL's
- \* Bathing
- \* Feeding
- \* Safe Lift and Transfer
- \* Documentation in the Point of Care System

Job responsibility/achievement

### Education

### **Registered Practical Nurse in Nursing**

Centennial College - Scarborough, ON January 2017 to December 2018

## Skills

- Nurse Management
- Case Management
- Dementia Care

## Languages

• English - Expert