

Bipana Pun

Developmental Service Worker | Passionate about Inclusive Care

Wellesley Street East, Toronto, ON M4X 1G6

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Professional Summary

Enthusiastic and dedicated Developmental Service Worker graduate with hands-on experience supporting individuals with developmental disabilities through field placements and volunteer roles. Passionate about person-centered care, behavioral support, and promoting community inclusion. Committed to effective communication, advocacy, and building meaningful relationships to positively impact clients' lives.

Education

Diploma in Developmental Service Worker

Fanshawe College, Toronto Campus

Key Areas of Study:

- Applied Behavior Analysis (ABA), Nonviolent Crisis Intervention
- Safe Medication Administration, Recognizing Side Effects, Palliative Care
- Promoting Independence and Dignity, Trauma-Informed Care
- Supporting Social Participation, Self-Advocacy, and Accessibility
- Documentation, Legal Responsibilities, and Writing Care Plans
- Enhancing Mobility, Learning, and Social Interaction

Placement Experience

Support Worker (Placement)

Safe Haven, Toronto, ON

January 2024 – April 2024

- Supported clients with mobility using wheelchairs and bed slings, and assisted with personal care, including showering and dressing.
- Prepared meals and administered G-tube feeding.
- Maintained a clean environment, including laundry and housekeeping duties.
- Facilitated recreational and engaging social activities.
- Collaborated with team members to deliver consistent, quality care.

Daycare Helper (Student Placement)

St. Jude's Academy of the Arts, Toronto, ON

September 2024 – November 2024

- Organized and led daily "circle of care" sessions to support emotional expression.
- Facilitated therapeutic and educational activities like painting, cooking, life skills, and games.

- Supported clients during community outings and ensured safety and supervision.
- Assisted with meal preparation and ensured accurate van dispatch at end-of-day.

Professional Experience

Customer Service Associate

Juicy Dumpling, Toronto, ON

June 2023 – Present

- Provided attentive customer service and resolved concerns efficiently.
- Managed multitasking in a fast-paced food service environment.
- Collaborated with team members to ensure a positive guest experience.
- Practiced active listening and problem-solving skills.

Certifications

- Standard First Aid & CPR/AED Level C (Valid: Oct 2023 – Oct 2026)
- Nonviolent Crisis Prevention and Intervention (CPI) (Valid: Dec 2023 – Dec 2025)
- WHMIS (Workplace Hazardous Materials Information System)
- IPAC (Infection Prevention and Control)

Training

- Accessibility for Ontarians with Disabilities Act (AODA) Training

Skills

- Person-Centered Care
- Behavioral Support & Crisis De-escalation
- Medication Administration
- Communication & Team Collaboration
- Documentation & Reporting
- Activity Planning & Life Skills Support
- Mobility Assistance & Safety Transfers

Vaccinations

Fully Vaccinated

Availability

Immediately available | Open to part-time, relief, or full-time opportunities