

Bayo Osibajo

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OBJECTIVE

Seeking **Personal Support Worker / Support Care Services worker** position where my proven skills (including my academic and work experience/background) will be positively put to use to contribute to the overall enhancement of the quality of life of clients. To provide support and services to clients with exceptional / special needs, the older adults, and youths with behavioural challenges, dementia and Alzheimer. To secure a position to provide services and support in the communities, in a home setting, nursing and retirement homes and hospitals in a manner which promotes dignity, independence, comfort, safety, and privacy.

Summary of Qualifications:

- Work experience working with family services, developmentally challenged individuals, adults, youth and children.
- Good knowledge of the principles of supporting individuals with complex needs associated developmental disabilities in dementia including in the area autism spectrum, dual diagnosis in a group home, within the family unit and within their community
- Excellent written, verbal communication and interpersonal skills and excellent documentation skill
- A caring attitude, compassion, patience, and dependability
- Good ability to use therapeutic communication skills and judgment in dealing with difficult situations and issues.
- Well organized, self-motivated, punctual, responsible, hardworking respectful, and a strong working ethics
- Ability to work well both independently and within a team, and willingness to work flexible hours
- Vast experience in the use of computer especially to execute and document all activities

WORK EXPERIENCES:

Community Support Worker - 12/2010 – 2019

Community and Neighborhood Services,
City of Toronto, Toronto

- Assisting residents with the task of daily living relating to personal
- Performing household management duties as assigned that is supporting individuals to budget their finances.
- Adapting and responding to residents needs and wish, while working within the establishment services plan and prepare and submitting residents report according to established procedure
- Providing emergency response to clients requiring assistance

- Pottering and lifting and transferring clients
- Functioning as a team member to support residents in achieving their goals
- Ensuring that the holistic needs of residents are met with maximum choice and participation of residents in decision making
- Provides emotional and spiritual support towards maximizing an individual's potential.
- Exception teamwork skills aimed at maintaining a good working relationship that transcends into optimal client care.
- Knowledgeable in the medication administration which includes reminders as well as observations of the six “R”

Support Worker - 09/2007- 2010

Toronto Association of Community Living, Toronto

- Assisting in the development and support care plan for individuals with behavioral challenges which range from dementia and Alzheimer diseases
- Experience with working one on one with client with special needs
- Promoting the client’s self-care and independence with dignity
- Acting as advocate on behalf of the clients to the program manager
- Providing the clients with personal care and daily hygiene
- Requesting assessment by health care professional as needed
- Evaluating the personal support care plan to determine, if the client needs are met
- Providing present care as directed by supervisor which include meal preparation, housekeeping, respite training, assisting in administering medication
- Ensuring proper documentation of client’s daily activities and support plan
- Performing housekeeping services which include preparation of food, laundry and keeping the environment safe

Detox Assistant, February 2002 – March 2005

Toronto Western Hospital Men’s Detoxification Center, Toronto, Ontario

Volunteer, The Fracture Clinic, 2008-2010

The Toronto Western Hospital,

EDUCATION/CERTIFICATION:

- **Certificate, Personal Support Worker**
Sheridan College, Mississauga
- **Certificate, Gentle Persuasive Approach**
Sheridan College, Mississauga
- **Certificate, Standard First Aid / CPR**
Canadian Red Cross, Mississauga, Ontario

- **Certificate, Health and Safety and WHMIS**
Ontario Ministry of Labour
- **Canadian Remote Access for Dementia Learning Experiences+ (CRADLE+)**
Canadian Institute for Seniors Care at Conestoga College/Canada's Future Skills Centre
- **Food Handler Certification**
Food Safety Training .CA
- **Mask Fit Test Certification**
- **Certificate Human Resources**
Crisis Prevention Institute, Canada (Online)
- **Certificate, Medication Administration (Ongoing)**
Humber College, Toronto, Ontario
- **Medical Terminology Diploma**
Rice University, Houston, Texas
- **COVID-19 Contact Tracing**
John Hopkins University, Baltimore, MD
- **COVID Vaccine Ambassador**
John Hopkins University, Baltimore, MD
- **Psychological First Aid**
John Hopkins University, Baltimore, MD
- **Strategies for Assisted Living Communities during COVID-19**
John Hopkins University, Baltimore, MD
- **Bachelor of Health Sciences (BSc.)**
Olabisi Onabanjo University, Ogun State, Nigeria

ADDITIONAL TRAINING/TECHNICAL SKILLS

- . Detecting Abuse
- . Dispute Resolution
- . Individual Program Planning and Family Involvement
- . Mental Health: An Overview
- . Cultural Sensitivity Training