

CALISTER CHINEYE IHEONU

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Highlights of Qualifications

- Over 4years' experience in providing heartfelt care and living assistance to the elderly and individuals with developmental disabilities, and responsive behaviors.
- Excellent organization skills, ability to take initiative, plan ahead, find creative solutions to individual needs and manage caseload.
- Strong ability to work collaboratively with multidisciplinary team including health care partitioners.
- Certified in Standard First Aid CPR/AED level C, Pharmacology, Crisis Prevention Intervention CPI.UMBA
- Clean police criminal check.
- Excellent listening and communication skills, written and verbal, as well as problem solving and interpersonal skills with great proficiency in all components of Microsoft office.

Work Experience

Residential Support Worker-New Visions – 2021 till date

- Provide adequate support to the residents in meeting severe to high-risk personal demands, care and health needs not limited to feeding, toileting, diapering, lifting and transferring of individuals as instructed with appropriate training.
- Provide personal care which may include bathing, grooming, dressing, mobility assistance and assisting during mealtime.
- Complete household tasks which include but are not limited to laundry, making the bed, wiping kitchen surfaces/dusting furniture and other duties as directed by the supervisor.
- Spend time talking with clients
- Support the residents in responding and managing the physical safety demands of individuals using my experience and knowledge from my certifications to foster a conducive living environment.

Support Worker with Pal's Staffing Agency Through Healthcare Services - 2018

- Support the residents in responding and managing the physical safety demand of individuals using my experience and knowledge from my certifications to foster a conducive living environment.
- Complete household tasks which include but are not limited to laundry, making the bed, wiping kitchen surfaces/dusting furniture and other duties as directed by the supervisor.
- Support the behavior analyst in collation of data. Maintains complete and confidential case records for each individual in care.
- Observe, organize and assist individuals during non-instructional programs within a variety of programs towards a goal of maintaining a positive and safe environment.
- Accompany the individual for medical appointments, trips and for walks as required.
- Contributes during team meetings and reviews of Behaviour Support Plan.
- Provide personal care which may include bathing, grooming, dressing, mobility assistance and assisting during mealtime.
- Provide adequate support to the residents in meeting severe to high-risk personal demands, care and health needs not limited to feeding, toileting, diapering, lifting and transferring of individuals as instructed with appropriate training.

Support Worker-Resolve Support Services – 2019-2020

- Assisted with personal hygiene and grooming.
- Administered medications in line with policies.
- Assisted in planning and preparing programs for individuals supported.
- Helped residents enhance their self-esteem, promote confidence, independence and social role valorization.
- Assisted students with special needs in small groups and or one-to-one with direction and guidance from their behavior support plan.
- Aided managers and supervisors in ensuring a safe work environment,
- Assisted the manager in monitoring, preparing and evaluating progress report using a daily log book and tracking sheets as required.
- Engaged with residents individually to meet their emotional and physical needs
- Assisted in developing safety plan for residents.
- Crisis intervention and prevention through systematic data analysis, intervention and prevention through systematic data analysis.

Support Worker-participation House – 2022 till date

- Assisted with personal hygiene and grooming.
- Administered medications in line with policies.
- Assisted in planning and preparing programs for individuals supported.
- Helped residents enhance their self-esteem, promote confidence, independence and social role valorization.
- Assisted students with special needs in small groups and or one-to-one with direction and guidance from their behavior support plan.
- Aided managers and supervisors in ensuring a safe work environment,
- Assisted the manager in monitoring, preparing and evaluating progress report using a daily log book and tracking sheets as required.
- Engaged with residents individually to meet their emotional and physical needs
- Assisted in developing safety plan for residents.
- Crisis intervention and prevention through systematic data analysis, intervention and prevention through systematic data analysis.

Calvary Child and Youth Support Services 2020- till date

- Support the residents in responding and managing the physical safety demand of individuals using my experience and knowledge from my certifications to foster a conducive living environment.
- Complete household tasks which include but are not limited to laundry, making the bed, wiping kitchen surfaces/dusting furniture and other duties as directed by the supervisor.
- Support the behavior analyst in collation of data. Maintains complete and confidential case records for each individual in care.
- Observe, organize and assist individuals during non-instructional programs within a variety of programs towards a goal of maintaining a positive and safe environment.
- Accompany the individual for medical appointments, trips and for walks as required.
- Contributes during team meetings and reviews of Behaviour Support Plan.
- Provide personal care which may include bathing, grooming, dressing, mobility assistance and assisting during mealtime.
- Provide adequate support to the residents in meeting severe to high-risk personal demands, care and health needs not limited to feeding, toileting, diapering, lifting and transferring of individuals as instructed with appropriate training.

Professional Certification

Developmental Support Worker (DSW) CLI College	2019-2020
UMBA Training	2022
Crisis Prevention Intervention (CPI)	2022
Emergency First Aid CPR Level C	2021
Customer Service Excellence Certificate	2018
Ontario Tourism Education Corporation, TO, ON	2018
St. Stephen's Employment Training Centre, Toronto WHIMIS 2015	2018
Food Handling Certificate, Tropicana Employment Centre, Scarborough	2017
Medication and Pharmacology	2019

REFERENCES

- Available upon request

