

JYOTHILEKSH

MI

M. RAMACHAN

DRAN

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EDUCATION

SPEP- Kensington Health

Seneca College of Applied Arts And Technology
12/2017

Nursing Leadership And Management

Niagara College
Welland, ON • 12/2016

RN- Critical Care Nursing

College of Life Sciences Nursing
08/2011

Bachelor of Science: Nursing

PROFESSIONAL SUMMARY

Compassionate and dedicated Registered Nurse licensed with the College of Nurses of Ontario (CNO), with clinical consolidation experience on Acute Medicine and Surgical Units. Proven ability to deliver high-quality, patient-focused care while working collaboratively within multidisciplinary teams. Skilled in critical thinking, prioritization, and clinical decision-making in fast-paced environments. Demonstrates strong interpersonal, communication, and conflict-resolution skills, with a commitment to safety, innovation, and continuous improvement. Adaptable, motivated, and prepared to contribute to exceptional patient care across diverse healthcare settings.

WORK HISTORY

Kensington Health - RN
06/2025 - 07/2025

- Conduct resident assessments and develop individualized care plans.
- Administer medications and monitor for side effects or complications.
- Provide wound care and follow infection control protocols.
- Document care accurately and communicate with the healthcare team and families.

A1 Cash and Carry - Shipping Supervisor
12/2018 - Current

- Handling all daily billing tasks, ensuring accuracy and timely completion of shipping invoices.
- Oversee and supervise a team of 13 pickers and 8 drivers to ensure efficient and accurate order fulfillment.
- Provide leadership, training, and guidance to the team to improve performance and productivity.
- Plan and create daily routes for drivers, optimizing for efficiency, cost-effectiveness, and timely deliveries.
- Address any shipping-related customer inquiries or concerns, providing solutions or escalating as needed.
- Prepare daily, weekly, or monthly reports on shipping activities, team performance, and billing accuracy.

Think Logistics - Line Lead
01/2018 - 11/2018

- Assisted in training new employees and implementing procedural changes.
- Trained and monitored line associates to perform proper assembly techniques, apply best practices and comply with safety procedures.

SKILLS

- Leadership
- Teamwork
- Adaptability
- Communication
- Collaboration
- Initiative
- Critical-thinking
- Assessment
- Education
- Resilience
- Professionalism
- Empathy
- Decision-making
- Multitasking
- Technology
- Responsiveness
- Accountability
- Confidence

- Reduced downtime for machinery by conducting regular maintenance checks and addressing issues promptly.
- Communicated shift handover information to keep personnel aware of incomplete tasks.

R.K. Eye Hospital - Staff Nurse

06/2018 - 06/2018

- Delivered patient-centered care by applying the full scope of the nursing process, ensuring safe, compassionate, and evidence-based clinical outcomes.
- Demonstrated strong interprofessional collaboration and communication skills while developing individualized care plans for patients in diverse cultural environments.
- Responded effectively to emergency situations, utilizing critical thinking, timely interventions, and TOA protocols to ensure seamless continuity of care.
- Maintained high standards of infection prevention and control, contributing to a safe therapeutic environment and promoting Occupational Health and Safety Act compliance.
- Provided clear and empathetic health teaching and discharge education to patients and families, supporting informed decision making and smooth transitions into community care.

Sri Tirumala Hospital - Registered Nurse

01/2012 - 03/2015

- Provide high-quality, family-centered care to critically ill patients in a multidisciplinary team environment.
- Assess, monitor, and evaluate patient conditions to ensure timely and effective interventions.
- Respond quickly and appropriately to emergency situations, using critical thinking and clinical judgment.
- Educate patients and their families about treatment plans, procedures, and ongoing care.
- Lead or support charge nurse duties when required, demonstrating initiative and leadership.
- Maintain accurate and up-to-date patient documentation in accordance with hospital and regulatory standards.
- Collaborate with physicians, nurses, and allied health professionals to deliver coordinated patient care.
- Participate in ongoing professional development and continuing education in critical care nursing.

- Promote a safe, respectful, and inclusive environment for patients, families, and staff.
- Contribute to continuous quality improvement by identifying opportunities to enhance care delivery.